

Family Law Modernization

PRESENTATION TO THE MANITOBA BAR ASSOCIATION

FEBRUARY 24, 2021

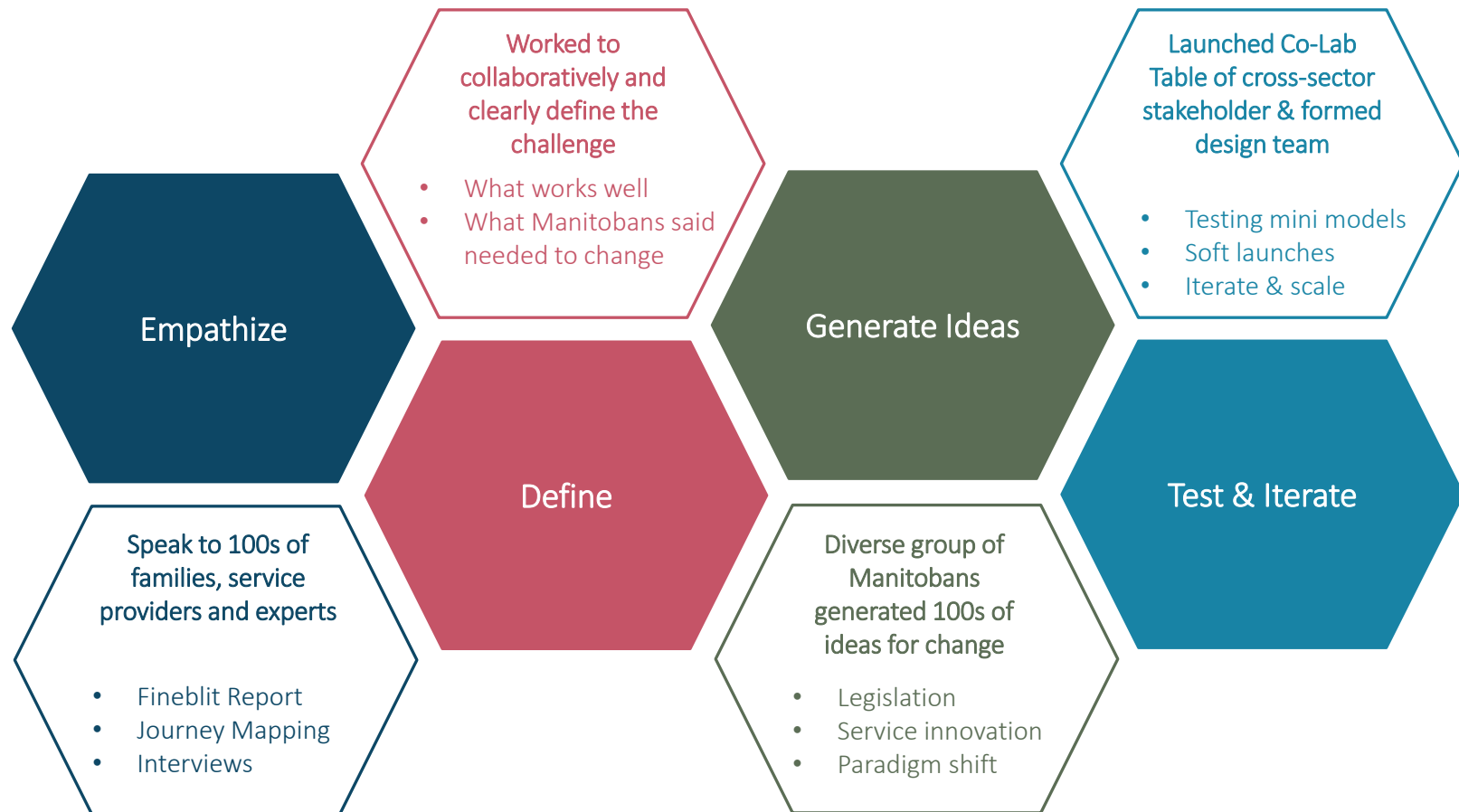
Our Challenge

Couples and families who wish to separate or get a divorce, settle child custody, spousal or child support and property matters are heavily dependent on the courts. Our court-based system is adversarial, complex, expensive and slow.

For many it is inaccessible, unaffordable and often fuels acrimony and slows resolution of the issues in dispute, which in turn has serious impact on the emotional and physical well-being of the participants, especially children.



Co-Design Solutions



Guiding Principles

Most family matters should be settled outside of court.

Children's needs come first. Child support is prioritized and simplified.

A restorative, family-focused approach resolves disputes at the earliest possible point and supports families' immediate and longer-term social, relationship and financial needs.

Families are empowered, self-directed and supported to make independent decisions.

Families have agency and know what to expect every step of the way.

Services are easy to locate, convenient, accessible and available online, in-person or over the phone in one central place, regardless of where you live. Navigation support is available to guide families when they need assistance.

For those who do not need or want public support, other options are available and easy to locate.

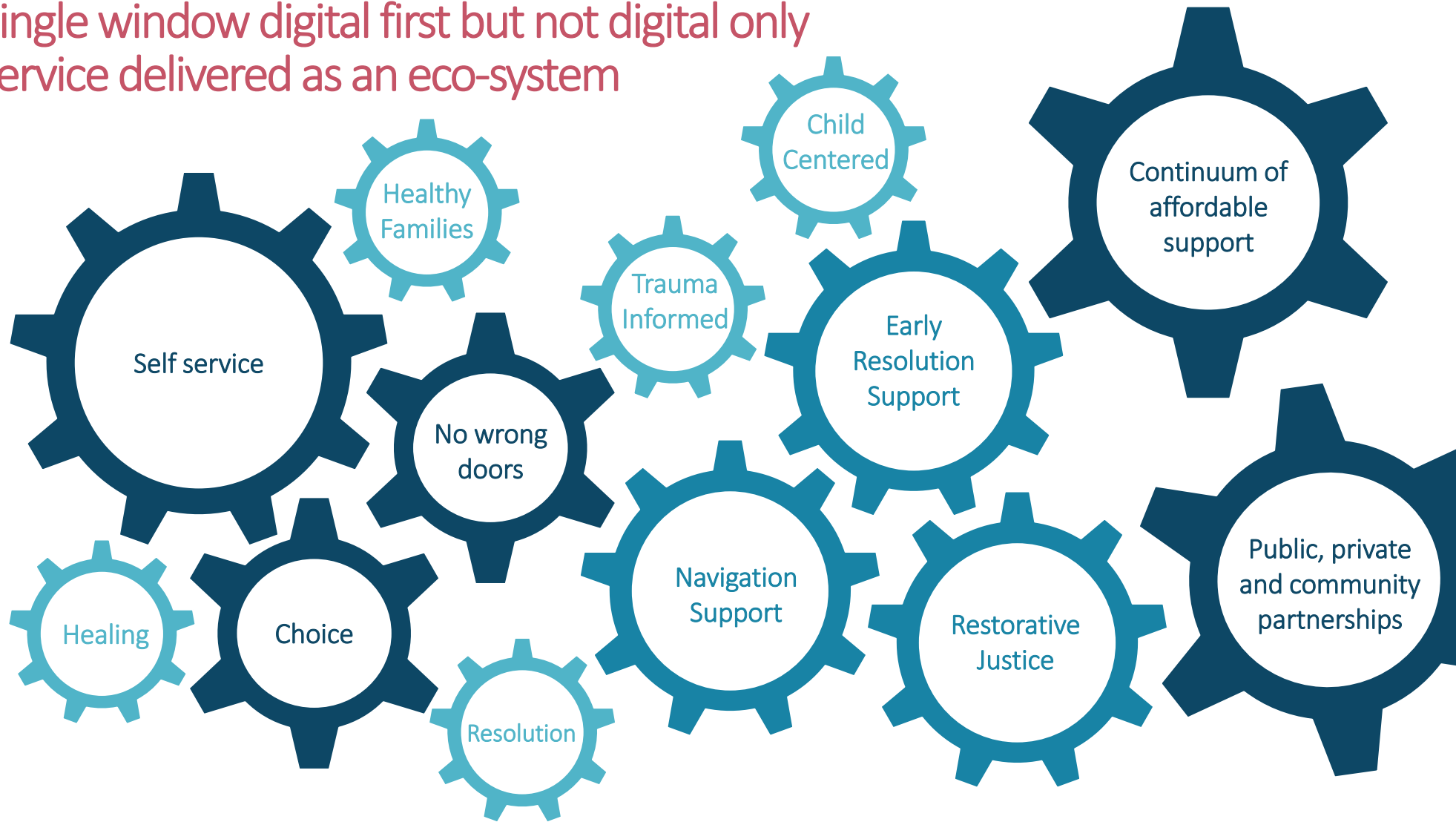
Steps and processes are explained in plain language so that everyone can understand their options.

Timelines are established for individuals and service providers to hold parties to account and minimize delays.

The importance of independent legal advice is highlighted to ensure rights are respected.



Single window digital first but not digital only
service delivered as an eco-system



Progress To Date

8 business
areas now
one multi-
disciplinary
team

Voluntary, free
services with
no eligibility
criteria

FLM Act fully
implemented
except for
Schedule A

Building further
connections
across systems

10,000+ Client
Requests for
Service

17,000+
Site Visits

10% identified
violence and
not connected
elsewhere



Resources

- [Status Updates](#)
 - [Client Journey Map](#)
 - [Engagement Report](#)
 - [FLM Act](#)
 - [FLM Action Plan](#)
- [Family Law Manitoba Website](#)
 - [Family Resolution Service](#)
 - [FTSOTC Online Course](#)
 - [Child Support Service](#)
 - [Enforcement](#)
- Family Resolution Service's Get Guidance:
GetGuidance@gov.mb.ca
204-945-2313 (Winnipeg) or
1-844-808-2313 (toll-free)

Coming Soon:

- Consolidation of ISO info, guides and forms under Money section